

Baughurst Repair Café

House Rules/Disclaimer

The main points of the disclaimer are:

1. All repairs carried out at Baughurst Repair Café (BRC) are performed at the customer's own risk. The advice and repair service are conducted by volunteers and there is no charge. Donations are welcome to cover costs including the purchase of tools and equipment, the development of the service and hall hire.
Please Note: Dangerous tools and equipment are present and sometimes used in repairs. Parents must exercise control over, and be responsible for, the behaviour of their children whilst at a Repair Café session. No pets are allowed in the hall unless they are guide dogs.
2. All visitors are required to complete this registration form for BRC records before any repairs can be contemplated. All information is treated with the utmost confidence. If you leave an email address, you will be added to our email list and reminded of future events.
3. Customers are expected to remain with the repairer whilst the repair is being carried out, in order to see how the repair is being done and to pick up new skills where appropriate. Items should only be left with the repairer if agreed and collection details provided.
4. Neither the organisers of BRC nor the repairers in personal capacities or otherwise are liable for any accidental damage that may occur to either customers' goods (including vehicles) or personal effects during customers' time at the sessions, or for any loss or injury whatsoever that may result from any repair carried out or for any advice or instructions given and used at a later date.
5. The customer is responsible for providing any consumables such as leads, plugs, fuses, zips, etc. that may be needed to fully complete a repair.
6. Repairers offer no guarantee for any repairs carried out with or without their help and are not liable if any repaired items do not work properly at home or breaks down again.
7. Repairers are entitled to refuse to repair certain objects. Electrical items which fail the PAT test will not be repaired.
8. Repairers may choose not to attempt to repair an item. This could be for safety reasons or it is deemed to be beyond repair. Sometimes a professional repair service is needed. Where appropriate, the BRC may suggest a local provider.
9. Repairers may take an item apart and not put it back together again. For example, if the item is unsafe or broken beyond repair.
10. Customers are responsible for the removal of their items that cannot be repaired.
11. A maximum of ONE item per person will be examined. Should time allow, extra items may be considered for examination and assessment.
12. The BRC takes no responsibility in any form whatsoever for any item, repaired or otherwise; once it has left the premises where the Repair Café session is taking place. If not carried out on site, customers are responsible for arranging for any electrical items to be PAT safety tested after repair.
13. Visitors are responsible for complying with any COVID guidelines and not attend an event if unwell for any reason.
14. It is always assumed that when the disclaimer has been signed by the customer, they have read, understood and fully accepted the house rules.
15. Baughurst Repair Café is confident that the community will want to help publicise the repair café events. **If the customer or visitor does not want photographs or videos of themselves to be used in this way, please let the Reception Desk know on arrival.**